

Shawn Wood

BA, AAS, Paramedic.
EMS Leader and Educator

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EXPERIENCE

Director of Risk Management and People Development, Paramedic, Metro West Ambulance, Hillsboro

April 2016-Present

Oversee risk management and mitigation for the Family of Metro West Companies and clinical training of ambulance paramedics and EMTs. Manage and align all Clinical and Quality Improvement measures and initiatives required for County compliance, CAAS Accreditation with strategic goals of the organization and Medical Direction. Act as representative of MWA in regional EMS forums and committees. Interface with County Medical Directors. Responsible for hiring, training and development of new employees. Ensure clinical operations are aligned with company mission and strategy. Manage student clinical internships and school ride-alongs. Manage MWA Field Training and Evaluation Program. Ensure the Logistics Division is informed and compliant with required medications and medical equipment for all ambulances. Compile clinical data and report findings and recommendations to the Medical Directors and President and VPs. Provide field supervision of Paramedics and EMTs. Operate as a paramedic in the system as staffing and surges dictate.

Paramedic, Volunteer, Mist-Birkenfeld Rural Fire Protection District

June 2018-2025

Out of District Volunteer, 911 Response, Clinical Quality Improvement and COVID-19 Rural Vaccine Clinics

Mobile Integrated Health Manager, Metro West Ambulance, Hillsboro

March 2013-April 2016

Implemented the first Mobile Integrated Health Program in the State of Oregon in partnership with Kaiser Permanente focusing on treating low acuity complaints, providing virtual MD support in urgent evaluations at home and readmission avoidance. Also started programs with Legacy Meridian Park in partnership with TVFR and an MIH program with Providence Newberg Hospital.

SPECIAL TRAINING and PROVEN SKILLS

Principles of Just Culture in
High Reliability Organizations

Spanish speaking

EMS Quality and Safety

Exceptional Interagency
Conflict Resolution Skills

Six Sigma, Green Belt,
Management Strategy Institute

AWARDS

OHA Oregon Paramedic of the
Year, 2013

Star of Life, American
Ambulance Association 2013

Senior Paramedic of the Year,
Metro West Ambulance 2007

Summa Cum Laude, OHSU/OIT
Paramedic Education Program

MEMBERSHIPS

Tri-County EMS Consortium
Protocol Development
Committee 2014-Present

Providence Health Systems,
STEMI Quality Improvement
Committee 2016-Present

Providence Health Systems
Stroke Committee

Washington County EMS
Quality Improvement
Committee

Field Training Officer, Metro West Ambulance, Hillsboro

April 2005 - April 2013

Responsible for the training of Senior level and Junior level paramedics. Acted as a leadership representative in the field to all employees and EMS System partners. Representative on the Tri-County Regional Protocol Development Committee. Educator.

OHA Area Trauma Advisory Board (ATAB-1) 2018-Present

AHA BLS Instructor

NAEMT Instructor

NFPA Instructor I

Certified Community Paramedic, International Board of Specialty Certification, 2023

Nationally Registered Paramedic

EDUCATION

M.A. Organizational Leadership, School of Leadership Studies, Gonzaga University, Spokane, WA

September 2023-Current

Fitch & Associates, Ambulance Service Manager Program, Graduate, San Antonio, TX

October 2018

NAEMSP, Quality and Safety Course, Graduate, Austin, TX

January 2018

OHSU/OIT Paramedic Education Program, Associates Degree

August 2004

Summa Cum Laude Graduate, Paramedic education with externship at Eugene Fire and Rescue.

University of Oregon, Bachelor's Degree Journalism-Advertising

December 1992

Liberal Arts Degree in Journalism with a focus on Advertising. Spanish.

PROJECTS

LifePak 15 Cardiac Monitor/Defibrillator Deployment— Washington County EMS/Metro West Ambulance

Selection, training and deployment of new LifePak 15 Cardiac Monitor/Defibrillators at Metro West Ambulance. First agency to successfully train the entire field staff and deploy in the 911 System.

GlidescopeGo Video Laryngoscopy Deployment-Metro West Ambulance

Conducted training on video laryngoscopy using a non-traditional, high angle blade that involved a completely different intubation technique than

with a Macintosh blade. Also, incorporated S.A.L.A.D suction technique for intubation. Developed a robust QI program for airway management using video from the laryngoscope coupled with cardiac monitor data focusing on unrecognized periods of hypoxia during intubation. Increased first pass success rate from 58% to 75% surpassing 70% goal.

Improving Acute Stroke Care: LVO, CSTAT and EMS *-NAEMSP Quality and Safety Course Project*

Project lead with TVFR Medical Services Chief and Physician Mentor, UCLA Center for Prehospital Care. Quality improvement project on early identification of potential LVO and early notification to thrombectomy capable hospitals. Improved CSTAT radio reporting and documentation compliance by 40%.

References Available Upon Request